

CONTRACT GENERAL TERMS AND CONDITIONS

1) By selecting the appropriate acceptance box, the User concludes with Marco Polo Park S. r. l., with registered office in Viale Galilei 30/1 Venice (Italy) (hereinafter "MPP"), a contract for the rental of a parking space inside the specifically-selected Parking Facility, and expressly accepts the Contract General Terms and Conditions set forth below, which govern the purchase of the parking space, and the conditions thereof.

2) This Contract governs the temporary rental of parking spaces in the Parking Facility indicated by the User at the time of booking/purchase through the MPP website (www.marcopolopark.it) and indicated in the booking/purchase confirmation (hereinafter referred to as the "Parking Facility"), and does not provide for deposit, custody, delivery or entrusting of the vehicle, nor any obligation of surveillance by MPP.

3) The User will not be entitled to obtain a specific reserved car stall for their vehicle inside the Parking Facility. The purchase/booking is individual and non-transferable or assignable to third parties, otherwise the agreed conditions and price for parking will not be recognized.

4) Should the User not use the booked/purchased parking period in part or in full, they will not be entitled to a refund of the amount paid, not even for the part not used.

5) This Contract commences from the date of purchase/booking via the MPP website and ends when the vehicle leaves the Parking Facility.

6) The procedure of reservation/purchase of the parking period provides for the advance payment of the indicated amount, corresponding to the MPP tariff in force at the time of purchase through the MPP website, which already includes any discounts applied. The User represents and warrants that the discounts for car parks vary according to MPP's commercial choices, and are subject to availability limitations (e.g. they may be based on the average filling level of the car parks, or on advance booking with respect to the parking-commencement date).

7) Failure to pay or to complete payment, even partial, of a sum due to MPP will result in the immediate disabling of the reservation and/or of the parking ticket, until complete payment is received. Should the User not make full payment of what is due as resulting from the booking/purchase confirmation before

the start of the parking period, this contract will be considered terminated as per Art. 1456 of the Italian Civil Code without the User having the right to a refund or return of what has been paid.

8) MPP will not be liable for direct and/or indirect damages caused by third parties to the User's vehicle, nor for damages or acts of vandalism or actual or attempted thefts, either to the User's vehicle or its accessories (car radio, wheels etc.) or baggage, valuables and other items left inside the vehicle.

9) The User shall be solely responsible for any direct and/or indirect damage caused by their vehicle and/or by the User to the facilities of MPP and/or to those of the airport operator and/or to passengers and/or to third parties present at the Airport. The User shall immediately notify MPP of such events.

10) It is forbidden to leave the Parking Ticket inside the vehicle, and MPP is not liable in the event that the Parking Ticket is stolen/removed.

11) If during purchase/booking of the Parking Facility the User indicates the number plate number of their

12) Users can cancel/modify the reservation/purchase at any time up to 24 hours before the date of access into the Parking Facility: cancellation is free of charge if made within 14 days from the date of online purchase; after the fourteenth day, they will be subject to a penalty of 20% up to 24 hours before the date of entry.

13) It is forbidden for the User to hinder the transit and parking of other vehicles and/or to park or stop their vehicle outside the parking places, occupy more than one parking place, or park in parking places reserved for the disabled without exhibiting a disabled persons' parking permit (as per Presidential Decree No. 384 of 1978), or park in the Parking Facility for longer than 90 continuous days without giving prior notice and justification to MPP. In such cases - and in cases where MPP deems appropriate at its sole discretion - whereby the User's vehicle is of hindrance to the transit or parking of the other vehicles, or a safety hazard to other Users or the infrastructures, MPP may have such unlawfully-parked vehicle/s removed, charging the related expenses to the User. Moreover, MPP has the right to remove the User's vehicle in the event of urgent incidents or operational needs.

14) Furthermore, the User is forbidden from: ● smoking or lighting fires in the Parking Facility; ● obstructing, in any way, the movement and operations of the services; ● keeping flammable, explosive or otherwise-hazardous substances in their vehicle, except for fuel contained in its fixed tank. ● carrying out any form of fuel transfer/siphoning within the Parking Facility; ● abandoning water, oil or anything else that may be soiled, dirty or polluted on the floor; ● carrying out any repair and/or cleaning work on their vehicle inside the Parking Facility; ● allowing access to the Parking Facility of vehicles that show leakages of liquids (fuel, oils, etc.); ● leaving animals in vehicles parked within the Parking Facility; ● keeping the vehicle engine running beyond the time strictly necessary for manoeuvring. Failure to comply with any of the above provisions will result in the User being charged a penalty of € 100, plus any compensation for the greater damage suffered by MPP or third parties. The User shall observe the provisions for parking/stopping of LPG-fuelled vehicles inside the Parking Facilities, and drive up to a speed that does not cause hazardous situations, and in any case never exceeding the limit indicated and, in the absence of a signal, not to exceed the limit of 10 km/h.

15) The User shall also comply with the parking Regulations ("Regolamento") as published by MPP and available for consultation at the Multi-storey MPP cash-desk and displayed at the entrance to the Parking Facility.

16) If due to extraordinary events the functionality of the Parking Facility fails or be closed after the reservation/purchase, the User may park in another paid parking area managed by MPP within the same Airport, within the limits of the availability of the parking spaces, and at the same conditions as those specified in the booking/purchase. In order to take advantage of these conditions, the User must pick up the entrance ticket at the replacement Parking Facility and, at the end of their stay, must go to the cashdesk manned by the staff on duty at the multi-storey garage P1 (for Venice Airport), or to the information desk (for Treviso Airport), and have their exit ticket cancelled.

17) Any complaints must be immediately reported to the service personnel (see location in previous article) before moving their vehicle, otherwise any claim shall lapse. The User shall then formalize their complaint in writing and submit it to the attention of the MPP Management Office.

18) The Court of Venice shall have exclusive jurisdiction for any dispute relating to this Contract, including those arising from its interpretation, execution, revocation and termination.

19) Pursuant to, and for the purposes of, the provisions of Legislative Decree No. 196/03, MPP has provided the User with appropriate privacy (data protection) information, which is available for consultation on the MPP website, or which can be requested by sending a fax to No. +39 041/260303059.

20) If the User accesses the Parking Facility by booking/purchasing, they must not use the lanes intended for payment also through TELEPASS (Italian motorway payment system) (indicated by yellow signs) otherwise the payment of the parking will also be deducted through this device if the User has one. In this event, should the User accidentally enter the Telepass lane at the entrance to the Parking Facility, before leaving the Parking Facility, they must go to the cash-desk (see Art. 16) and have the transaction cancelled, taking with them their Telepass device and a copy of their reservation/purchase. Otherwise, it will not be possible to make subsequent reimbursements of the excess amount paid.